

## Transcript: Justin

**Mills-5198095695790080-5125184330973184**

### Full Transcript

Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today? Hi, uh, my name is Walterric Spicer. Um, I have been, I have been working for Carlton Staffing, well, I got hired on by Carlton Staffing, and they told me to call this number to cancel my benefits if I don't want, 'cause they're automatically enrolled. Okay. Um, so y- so you recently just started with Carlton Staffing? Yes, sir. Uh, I had started Sunday and Monday. Okay. Um, so in order for me to create a file in our system to opt you out of Carlton Staffing's benefits, I need your full Social. 642-72-3760. Okay. And what was your first and last name again? I'm sorry. Walterric Spicer. W-A-L-T-E-R-R-I-C Spicer, S-P-I-C-E-R. Spicer. Okay. And your home address, including city, state and zip code. Horton, Texas 7745, I mean, 77488. My bad. Um, the home address, including city, state and zip code. Oh. The- the home address is 415 Phillip Street, Horton, Texas 77488. Makes sense. Okay. 77488. And your date of birth? 09/24/2000. And a good telephone number has 979-320-2582. Yes, sir. And do you have a good email? Keion, K-E-I-O-N, V-A-B-A-Y@gmail.com. Gmail. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today? Uh, no, sir, that's it. Awesome. Well, you have a wonderful day, okay? Okay. You too. Thank you, sir. You're welcome. Bye-bye.

### Conversation Format

Speaker speaker\_0: Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today?

Speaker speaker\_1: Hi, uh, my name is Walterric Spicer. Um, I have been, I have been working for Carlton Staffing, well, I got hired on by Carlton Staffing, and they told me to call this number to cancel my benefits if I don't want, 'cause they're automatically enrolled.

Speaker speaker\_0: Okay. Um, so y- so you recently just started with Carlton Staffing?

Speaker speaker\_1: Yes, sir. Uh, I had started Sunday and Monday.

Speaker speaker\_0: Okay. Um, so in order for me to create a file in our system to opt you out of Carlton Staffing's benefits, I need your full Social.

Speaker speaker\_1: 642-72-3760.

Speaker speaker\_0: Okay. And what was your first and last name again? I'm sorry.

Speaker speaker\_1: Walterric Spicer. W-A-L-T-E-R-R-I-C Spicer, S-P-I-C-E-R.

Speaker speaker\_0: Spicer. Okay. And your home address, including city, state and zip code.

Speaker speaker\_1: Horton, Texas 7745, I mean, 77488. My bad.

Speaker speaker\_0: Um, the home address, including city, state and zip code.

Speaker speaker\_1: Oh. The- the home address is 415 Phillip Street, Horton, Texas 77488.

Speaker speaker\_0: Makes sense. Okay. 77488. And your date of birth?

Speaker speaker\_1: 09/24/2000.

Speaker speaker\_0: And a good telephone number has 979-320-2582.

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: Keion, K-E-I-O-N, V-A-B-A-Y@gmail.com.

Speaker speaker\_0: Gmail. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today?

Speaker speaker\_1: Uh, no, sir, that's it.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: Okay. You too. Thank you, sir.

Speaker speaker\_0: You're welcome. Bye-bye.