

Transcript: Justin

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Full Transcript

Benefits and a Card. This is Josh Benock. How can I help you today? Hello. How are you? I was calling because I got a text message. Trying to figure out, uh, should I follow the link? Um, do you mind reading out the full text message for me? Hold on just a second. It says, "Congratulations on your job with ManCan. You have 30 days to enroll into benefits. Call BIC at this number or visit the website." Yeah. So the text message you received was just a courtesy reminder from ManCan, letting you know that you are eligible to be enrolled into their health insurance, their benefits. So, like I said, it was just a courtesy reminder from them. Okay, okay. I, I was just trying to figure out what it was, sir. That's all. No worries. Is there anything else I could help you out with today? Uh, yeah. I'm always trying to figure out, um, when will I get another job? Uh, we just deal with their health insurance here at Benefits and A Card. Oh, oh, okay. My apologize. My bad. No worries. You have a great day, okay? You too. Thank you so much. All right, bye-bye.

Conversation Format

Speaker speaker_0: Benefits and a Card. This is Josh Benock. How can I help you today?

Speaker speaker_1: Hello. How are you? I was calling because I got a text message. Trying to figure out, uh, should I follow the link?

Speaker speaker_0: Um, do you mind reading out the full text message for me?

Speaker speaker_1: Hold on just a second. It says, "Congratulations on your job with ManCan. You have 30 days to enroll into benefits. Call BIC at this number or visit the website."

Speaker speaker_0: Yeah. So the text message you received was just a courtesy reminder from ManCan, letting you know that you are eligible to be enrolled into their health insurance, their benefits. So, like I said, it was just a courtesy reminder from them.

Speaker speaker_1: Okay, okay. I, I was just trying to figure out what it was, sir. That's all.

Speaker speaker_0: No worries. Is there anything else I could help you out with today?

Speaker speaker_1: Uh, yeah. I'm always trying to figure out, um, when will I get another job?

Speaker speaker_0: Uh, we just deal with their health insurance here at Benefits and A Card.

Speaker speaker_1: Oh, oh, okay. My apologize. My bad.

Speaker speaker_0: No worries. You have a great day, okay?

Speaker speaker_1: You too. Thank you so much.

Speaker speaker_0: All right, bye-bye.