

Transcript: Justin

Mills-5182353497440256-5595854158217216

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, I'm calling to opt out of my WorkSmart, uh, insurance thing that I totally forgot about. Okay. So WorkSmart staffing. What's the last four of your Social? 9433. And what was your first and last name? Tyron Frazier. Okay. And for security purposes, can you verify your home address, including city, state and ZIP code, Tyron? 55 Drive, Hartwell, Georgia 30643. And confirm your date of birth? 03/24/81. And a good telephone number. Have a 762-772-5834? Yes, sir. And the email I have is mr.frazier1106@gmail? Yes, sir. Okay. Um, so looking at the file, it looks like WorkSmart already opted you into that medical plan. However, I can go ahead and cancel it for you. Um, but I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Mr. Frazier? Okay. Thank you. Okay. You're welcome. Is there anything else I could help you out with today? No, that was all. Awesome. Well, you have a wonderful day, okay? All right. You, too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, I'm calling to opt out of my WorkSmart, uh, insurance thing that I totally forgot about.

Speaker speaker_1: Okay. So WorkSmart staffing. What's the last four of your Social?

Speaker speaker_2: 9433.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Tyron Frazier.

Speaker speaker_1: Okay. And for security purposes, can you verify your home address, including city, state and ZIP code, Tyron?

Speaker speaker_2: 55 Drive, Hartwell, Georgia 30643.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 03/24/81.

Speaker speaker_1: And a good telephone number. Have a 762-772-5834?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the email I have is mr.frazier1106@gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. Um, so looking at the file, it looks like WorkSmart already opted you into that medical plan. However, I can go ahead and cancel it for you. Um, but I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Mr. Frazier?

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Okay. You're welcome. Is there anything else I could help you out with today?

Speaker speaker_2: No, that was all.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: All right. You, too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.