## **Transcript: Justin**

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## **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. Uh, is this, uh, Partner? Partner, um... Partner? This is Benefits and a Card. Oh, I was, uh... Oh, okay. I thought it was, uh, Personal... Uh, Partner in Personal. We're the benefit administrators for Partners Personnel. Oh. The, oh, benefits? Yes. We deal with their health insurance, yes. Oh, okay. I was, I was trying, I was trying to talk to the office right here at the, at the Partner. Okay. ... I had a few questions. Okay. Um, yeah. So if you were wanting to reach out to your local branch, um, I would just go on Google, type in "Partners Personnel near me," and a local branch number should pull up for you. Oh, okay. All right. Thank you. You're welcome. You have a great day, okay? Yes. You too.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker 1: Hi. Uh, is this, uh, Partner? Partner, um... Partner?

Speaker speaker\_0: This is Benefits and a Card.

Speaker speaker\_1: Oh, I was, uh... Oh, okay. I thought it was, uh, Personal... Uh, Partner in Personal.

Speaker speaker\_0: We're the benefit administrators for Partners Personnel.

Speaker speaker\_1: Oh. The, oh, benefits?

Speaker speaker\_0: Yes. We deal with their health insurance, yes.

Speaker speaker\_1: Oh, okay. I was, I was trying, I was trying to talk to the office right here at the, at the Partner. Okay. ... I had a few questions.

Speaker speaker\_0: Okay. Um, yeah. So if you were wanting to reach out to your local branch, um, I would just go on Google, type in "Partners Personnel near me," and a local branch number should pull up for you.

Speaker speaker\_1: Oh, okay. All right. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: Yes. You too.