

Transcript: Justin

Mills-5163181977419776-6111315482165248

Full Transcript

Thank you for calling Benefits In The Cart. This is Justin. How can I help you today? Yeah, I, uh, I'm serving my health insurance benefits. I accidentally checked that I wanted it when I didn't want it. I see. You wanna cancel it? Yes, sir. Okay. What's the staffing agency you work for? ISS. So Innovative in the last four of your social? 6016. And what was your first and last name? Ryan Brooker. R-Y-A-N B-R-O-O-K-E-R. And for security purposes, can you verify your home address, including city, state and zip code, Ryan? 809, uh, Old Madisonville Road, Princeton, Kentucky and 42445. And your date of birth? 04/05/1990. And a good telephone number has 270-331-9633. Correct. Yeah. And do you have a good email by any chance? Yeah. RyanBrooker20@gmail.com. Okay, so I'll go ahead and cancel the pending enrollment for you. But is there anything else I can assist you with today, Ryan? Uh, no, that would be it. Awesome. Well, you have a wonderful day, okay? You do the same. Thank you. You're welcome. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits In The Cart. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, I, uh, I'm serving my health insurance benefits. I accidentally checked that I wanted it when I didn't want it.

Speaker speaker_0: I see. You wanna cancel it?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: ISS.

Speaker speaker_0: So Innovative in the last four of your social?

Speaker speaker_1: 6016.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Ryan Brooker. R-Y-A-N B-R-O-O-K-E-R.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Ryan?

Speaker speaker_1: 809, uh, Old Madisonville Road, Princeton, Kentucky and 42445.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 04/05/1990.

Speaker speaker_0: And a good telephone number has 270-331-9633.

Speaker speaker_1: Correct.

Speaker speaker_0: Yeah. And do you have a good email by any chance?

Speaker speaker_1: Yeah. RyanBrooker20@gmail.com.

Speaker speaker_0: Okay, so I'll go ahead and cancel the pending enrollment for you. But is there anything else I can assist you with today, Ryan?

Speaker speaker_1: Uh, no, that would be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You do the same. Thank you.

Speaker speaker_0: You're welcome. Thank you. Bye-bye.

Speaker speaker_1: Bye.