

Transcript: Justin

Mills-5149231257796608-5802719121817600

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Hello, Justin. I'm actually, um, trying to figure out how I can opt out of getting the Benefits on a Card. Um, I already have insurance and I don't need it. Yeah, I can opt you out. What's the staffing agency you work for? It's gonna be for- through Integrity Trade Services. All right, so Integrity, and the last four of your Social? It's 4973. And your first and last name? My first name is Hercules. That's H-E-R-C-U-L-E-S. And my last name is Harmon, H-A-R-M-O-N. Okay. And for security purposes, can you verify your home address, including city, state and zip code? Can you hear me now? Hello? I'm here. Can you- For security purposes, can you verify your home address- Hello? ... including city, state and zip code? Hello, can you hear me? Now you're back. My home address would be- Yes, your home- ... 405 and 1/2 B Street, and that's in La Porte, Indiana. Yay, I can hear you now. And your date of birth- It's 405 and 1/2 B Street in La Porte. It's August 24th of 87. And a good telephone number to have is 574-207-8614? That's correct. Okay. And the email I have is harmon8721 at Gmail? Correct. Yes, sir. Okay. So I'll go ahead and opt you out. Was there anything else I could assist you with today? No, sir. I was just wanting to opt out of that. Awesome. Well, you have a wonderful weekend, okay? Hey, you too. You be safe, officer. Thank you. You as well. All right, bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello, Justin. I'm actually, um, trying to figure out how I can opt out of getting the Benefits on a Card. Um, I already have insurance and I don't need it.

Speaker speaker_0: Yeah, I can opt you out. What's the staffing agency you work for?

Speaker speaker_1: It's gonna be for- through Integrity Trade Services.

Speaker speaker_0: All right, so Integrity, and the last four of your Social?

Speaker speaker_1: It's 4973.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: My first name is Hercules. That's H-E-R-C-U-L-E-S. And my last name is Harmon, H-A-R-M-O-N.

Speaker speaker_0: Okay. And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Can you hear me now? Hello?

Speaker speaker_0: I'm here. Can you- For security purposes, can you verify your home address-

Speaker speaker_1: Hello?

Speaker speaker_0: ... including city, state and zip code? Hello, can you hear me?

Speaker speaker_1: Now you're back. My home address would be-

Speaker speaker_0: Yes, your home-

Speaker speaker_1: ... 405 and 1/2 B Street, and that's in La Porte, Indiana. Yay, I can hear you now.

Speaker speaker_0: And your date of birth-

Speaker speaker_1: It's 405 and 1/2 B Street in La Porte. It's August 24th of 87.

Speaker speaker_0: And a good telephone number to have is 574-207-8614?

Speaker speaker_1: That's correct.

Speaker speaker_0: Okay. And the email I have is harmon8721 at Gmail?

Speaker speaker_1: Correct. Yes, sir.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Was there anything else I could assist you with today?

Speaker speaker_1: No, sir. I was just wanting to opt out of that.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: Hey, you too. You be safe, officer.

Speaker speaker_0: Thank you. You as well.

Speaker speaker_1: All right, bye-bye.

Speaker speaker_0: Bye-bye.