**Transcript: Justin** 

Mills-5131223758454784-4714207264292864

## **Full Transcript**

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Oh, this is the alpha only for my health insurance card. Yeah, I just sent you those. Did you receive them or no? They, oh, I just got the, the, um... It's not bringing up the, the, um, the card or stuff like that. Oh, hold on, hold on. Wait. Okay, it ain't gone all the way there. Okay, I've got them. All right. Okay, so you have them pulled up and everything? Yes, I do. Okay, no worries. You have a great day, okay? Have you seen the, uh, the, the numbers and stuff? Thank you. I haven't seen the numbers, but thank you. You're welcome. You have a great day, okay? All right. All right, bye-bye. Bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker\_1: Oh, this is the alpha only for my health insurance card.

Speaker speaker\_0: Yeah, I just sent you those. Did you receive them or no?

Speaker speaker\_1: They, oh, I just got the, the, um... It's not bringing up the, the, um, the card or stuff like that. Oh, hold on, hold on. Wait. Okay, it ain't gone all the way there. Okay, I've got them. All right.

Speaker speaker\_0: Okay, so you have them pulled up and everything?

Speaker speaker\_1: Yes, I do.

Speaker speaker\_0: Okay, no worries. You have a great day, okay?

Speaker speaker\_1: Have you seen the, uh, the, the numbers and stuff? Thank you. I haven't seen the numbers, but thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker 1: All right.

Speaker speaker\_0: All right, bye-bye.

Speaker speaker\_1: Bye.