

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah, I, I, I have a question. Yes. I have a, I have an appointment, but I don't have a ride. Um, you have an appointment but you don't have a ride? Yes. Okay, um, us at Benefits and a Card, we're just the benefit administrators for staffing agencies. We only deal with health insurance. There's no way, like, like Medicaid can help, like, ride? Um, no, sir. So, I would honestly either call a taxi or look up an Uber. Oh, 'cause this, this, my friend is in, in state. He be driving people to hospitals. They say, like, Medicaid be, like, helping if you have ride. Uh, yeah, no- Honesty, I don't think that's op- Well, I don't think that's offered through the staffing agency that you work for. Um, so, like I said, we'll just get, like, a taxi or something. Like, is it possible to know, like, how much I have in my Medicaid? Or, like, as long they just take my money every week, even though I have, like, 20 appointments, they can accept my Medicaid? Is that works? Um, yeah. Bear with me one second. You know what I'm talking about? So like, like, my Medicaid is gonna be like-

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, I, I, I have a question.

Speaker speaker_0: Yes.

Speaker speaker_1: I have a, I have an appointment, but I don't have a ride.

Speaker speaker_0: Um, you have an appointment but you don't have a ride?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, um, us at Benefits and a Card, we're just the benefit administrators for staffing agencies. We only deal with health insurance.

Speaker speaker_1: There's no way, like, like Medicaid can help, like, ride?

Speaker speaker_0: Um, no, sir. So, I would honestly either call a taxi or look up an Uber.

Speaker speaker_1: Oh, 'cause this, this, my friend is in, in state. He be driving people to hospitals. They say, like, Medicaid be, like, helping if you have ride.

Speaker speaker_0: Uh, yeah, no-

Speaker speaker_1: Honesty, I don't think that's op- Well, I don't think that's offered through the staffing agency that you work for. Um, so, like I said, we'll just get, like, a taxi or something. Like, is it possible to know, like, how much I have in my Medicaid? Or, like, as long they just take my money every week, even though I have, like, 20 appointments, they can accept my Medicaid? Is that works?

Speaker speaker_0: Um, yeah. Bear with me one second.

Speaker speaker_1: You know what I'm talking about? So like, like, my Medicaid is gonna be like-