

Transcript: Justin

Mills-5093592362172416-4768081790418944

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Transitions Forward. This is Justin. How can I help you today? Hello, Justin. Um, this is Christina Davis. I was trying to, uh, um, deny, uh, not accept the insurance. Okay, so you wanna opt out of benefits? Yes, that's correct. Okay, what's the staffing agency you work for? Um, for the car- it's Carlton. Carlton Staffing. Carlton Staffing. And the last four of your Social? 0779. And did you recently just start with Carlton Staffing? Yes, I just recently started. Okay, 'cause I wasn't seeing your file on our system just yet. So in order for me to create a file on our system to opt you out of their benefits, I need your full Social. Okay. 456-91-0779. And just to confirm, 456-91-0779? That's correct. Okay. And what was your first and last name? Christina Davis. C-H-R-I-S-T-I-N-A and Davis, D-A-V-I-S. And your home address, including city, state and ZIP code. Okay. 5622 Southbrook Drive, Houston, Texas 77033. And your date of birth? 10/26/1987. And a good telephone number. I have a 713-969-8953. Yes, that's correct. And do you have a good email? Yes, it's TheChristina99@Yahoo.com. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today, Christina? No. Thank you, Justin. Have a great weekend. You do the same, okay? Okay, thanks. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Transitions Forward. This is Justin. How can I help you today?

Speaker speaker_2: Hello, Justin. Um, this is Christina Davis. I was trying to, uh, um, deny, uh, not accept the insurance.

Speaker speaker_1: Okay, so you wanna opt out of benefits?

Speaker speaker_2: Yes, that's correct.

Speaker speaker_1: Okay, what's the staffing agency you work for?

Speaker speaker_2: Um, for the car- it's Carlton. Carlton Staffing.

Speaker speaker_1: Carlton Staffing. And the last four of your Social?

Speaker speaker_2: 0779.

Speaker speaker_1: And did you recently just start with Carlton Staffing?

Speaker speaker_2: Yes, I just recently started.

Speaker speaker_1: Okay, 'cause I wasn't seeing your file on our system just yet. So in order for me to create a file on our system to opt you out of their benefits, I need your full Social.

Speaker speaker_2: Okay. 456-91-0779.

Speaker speaker_1: And just to confirm, 456-91-0779?

Speaker speaker_2: That's correct.

Speaker speaker_1: Okay. And what was your first and last name?

Speaker speaker_2: Christina Davis. C-H-R-I-S-T-I-N-A and Davis, D-A-V-I-S.

Speaker speaker_1: And your home address, including city, state and ZIP code.

Speaker speaker_2: Okay. 5622 Southbrook Drive, Houston, Texas 77033.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 10/26/1987.

Speaker speaker_1: And a good telephone number. I have a 713-969-8953.

Speaker speaker_2: Yes, that's correct.

Speaker speaker_1: And do you have a good email?

Speaker speaker_2: Yes, it's TheChristina99@Yahoo.com.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today, Christina?

Speaker speaker_2: No. Thank you, Justin. Have a great weekend.

Speaker speaker_1: You do the same, okay?

Speaker speaker_2: Okay, thanks.

Speaker speaker_1: All right, bye-bye.