

## **Transcript: Justin**

**Mills-5093132647710720-6622731294654464**

### **Full Transcript**

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Yes, so this is Phillip Moncrief and I just started work at a job. They said the insurance would be run through your company, but I want to opt out of that. I don't want the insurance. Okay, no worries. So, uh, what's the staffing agency you work for? Uh, WorkSmart in Livonia- And the last four of your social? ... Georgia 0626. And what was your last name, Phillip? Moncrief. And for security purposes, can you verify your home address, including city, state and zip code? Yes. 357 Angley Drive, Livonia, Georgia 30516. I mean 30553, excuse me. And your date of birth? 08/08/'52. And a good telephone number to have is 706-436-7937. Yes, sir. And the email address I have is nanodog1196@gmail. Yes, sir. That's my wife, E.'s. Okay. Um, so I'll go ahead and opt you out. Is there anything else I can assist you with today? That's all I need right now. Thank you, sir. You're welcome. You have a great day, okay? All right. You too. Appreciate it. You're welcome. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker\_1: Yes, so this is Phillip Moncrief and I just started work at a job. They said the insurance would be run through your company, but I want to opt out of that. I don't want the insurance.

Speaker speaker\_0: Okay, no worries. So, uh, what's the staffing agency you work for?

Speaker speaker\_1: Uh, WorkSmart in Livonia-

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: ... Georgia 0626.

Speaker speaker\_0: And what was your last name, Phillip?

Speaker speaker\_1: Moncrief.

Speaker speaker\_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker\_1: Yes. 357 Angley Drive, Livonia, Georgia 30516. I mean 30553, excuse me.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 08/08/'52.

Speaker speaker\_0: And a good telephone number to have is 706-436-7937.

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And the email address I have is nanodog1196@gmail.

Speaker speaker\_1: Yes, sir. That's my wife, E.'s.

Speaker speaker\_0: Okay. Um, so I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker\_1: That's all I need right now. Thank you, sir.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: All right. You too. Appreciate it.

Speaker speaker\_0: You're welcome. Bye-bye.

Speaker speaker\_1: Bye.