

Transcript: Justin

Mills-5060662621683712-4791080610742272

Full Transcript

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Yeah, sure. I need to be taken off the insurance thing. Okay. What's the staffing agency do you work for? Uh, Surge. And the last four of your Social? 9594. And what was your first and last name? Aaron Wolfe. A-A-R-O-N W-O-L-F-E. And did you recently just start with Surge Staffing? Yeah. Okay, 'cause I wasn't seeing your file in our system just yet. So, in order for me to create the file in our system to opt you out of Surge's benefits, I need your full Social. 277-80-9594. Okay. And Wolfe, that was W-O-L-F-E? Yes. Okay. And your home address, including city, state and zip code. 203 East Chestnut Street, Mount Vernon, Ohio 43050. And your date of birth? 11/28/79. And a good telephone number. I have a 740-501-1805? Yes, sir. And do you have a good email? No, I don't. No worries. Um, so I'll go ahead and opt you out. Oh. Oh, but I, yeah..... Is there anything else? What's that? I'll go, I said I'll go ahead and opt you out. Is there anything else I can help you out with today, Aaron? Nope, that'd be it. Awesome. Well, you have a wonderful day, okay? Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, sure. I need to be taken off the insurance thing.

Speaker speaker_0: Okay. What's the staffing agency do you work for?

Speaker speaker_1: Uh, Surge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 9594.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Aaron Wolfe. A-A-R-O-N W-O-L-F-E.

Speaker speaker_0: And did you recently just start with Surge Staffing?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, 'cause I wasn't seeing your file in our system just yet. So, in order for me to create the file in our system to opt you out of Surge's benefits, I need your full Social.

Speaker speaker_1: 277-80-9594.

Speaker speaker_0: Okay. And Wolfe, that was W-O-L-F-E?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And your home address, including city, state and zip code.

Speaker speaker_1: 203 East Chestnut Street, Mount Vernon, Ohio 43050.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 11/28/79.

Speaker speaker_0: And a good telephone number. I have a 740-501-1805?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: No, I don't.

Speaker speaker_0: No worries. Um, so I'll go ahead and opt you out.

Speaker speaker_1: Oh. Oh, but I, yeah.....

Speaker speaker_0: Is there anything else?

Speaker speaker_1: What's that?

Speaker speaker_0: I'll go, I said I'll go ahead and opt you out. Is there anything else I can help you out with today, Aaron?

Speaker speaker_1: Nope, that'd be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thank you.

Speaker speaker_0: You're welcome. Bye-bye.