

## **Transcript: Justin**

**Mills-5053040931848192-5659693133807616**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, what's going on? Thank you for calling Benefits and a Card, this is ... Who are you? ... can I help you with today? Mm-hmm. Yeah. That's okay 'cause I got this text message from you and I'm trying to figure out... I only worked at the Partners Personnel for one day, which was about two weeks ago. And I'm trying to figure out if they... when they're going to get paid on this pay period, if you can tell me. Um, so us at Benefits and a Card, we don't have access to payroll. So I would honestly reach out to the local- Oh. Okay. ... Partners Personnel branch you work for. Okay. You wouldn't happen to have their number, would you? No ma'am, I do not. Okay. That's fine. But yeah, I don't work there anymore, so this probably doesn't apply for me, so. No worries. But thank you for your text anyway. You're welcome. Have a great day, okay?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, what's going on?

Speaker speaker\_2: Thank you for calling Benefits and a Card, this is ...

Speaker speaker\_1: Who are you?

Speaker speaker\_2: ... can I help you with today?

Speaker speaker\_1: Mm-hmm. Yeah. That's okay 'cause I got this text message from you and I'm trying to figure out... I only worked at the Partners Personnel for one day, which was about two weeks ago. And I'm trying to figure out if they... when they're going to get paid on this pay period, if you can tell me.

Speaker speaker\_2: Um, so us at Benefits and a Card, we don't have access to payroll. So I would honestly reach out to the local-

Speaker speaker\_1: Oh. Okay.

Speaker speaker\_2: ... Partners Personnel branch you work for.

Speaker speaker\_1: Okay. You wouldn't happen to have their number, would you?

Speaker speaker\_2: No ma'am, I do not.

Speaker speaker\_1: Okay. That's fine. But yeah, I don't work there anymore, so this probably doesn't apply for me, so.

Speaker speaker\_2: No worries.

Speaker speaker\_1: But thank you for your text anyway.

Speaker speaker\_2: You're welcome. Have a great day, okay?