

Transcript: Justin

Mills-5044760453234688-6211500834996224

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes. Uh, my name is Charles Garcia. I just received a call from you. Uh, I'd like to know what it's about. Uh, was there a voice mail left by any chance? Yes. Okay. Do you know what the voice mail was or, or no? Something about my insurance being ineligible. I don't... I'm not with the, with the company anymore. I, I'm not with the company that provided it. Okay. Well, since you're no longer with that company, you can go ahead and disregard that phone call you received, okay? Okay. Thank you. You're welcome. Have a great day. You, too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes. Uh, my name is Charles Garcia. I just received a call from you. Uh, I'd like to know what it's about.

Speaker speaker_0: Uh, was there a voice mail left by any chance?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Do you know what the voice mail was or, or no?

Speaker speaker_1: Something about my insurance being ineligible. I don't... I'm not with the, with the company anymore. I, I'm not with the company that provided it.

Speaker speaker_0: Okay. Well, since you're no longer with that company, you can go ahead and disregard that phone call you received, okay?

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. Have a great day.

Speaker speaker_1: You, too.