

Transcript: Justin

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Full Transcript

Thank you for calling Benefits In A Card. This is Justin. How can I help you today? Oh, is that a... W- what was that? This is Justin from Benefits In A Card. How can I help you today? Hold on, because I have, uh... I have received this, um, message to call. Is that Tellurix? MEC Tellurix? Um, do you work for a staffing agency? Yeah. Okay, what's the name of that staffing agency? Uh, it's called Search Staffing. Search Staffing. Yes, so I do know that Search Staffing does automatically enroll their new hires into the MEC Tellurix usually 30 days after their first paycheck. So, you have the option to either accept it, or the option to opt out of it. Yep. It's for health insurance. Okay. Is there anything else I can assist you with today? Yeah, could you send me over there? Because I want to call- talk to them. Um, so I actually don't have a direct number to Search Staffing, so I would go on Google and type in "Local Search branch near me," and then it should pull up a local branch for you. All right, so I have to call George and check with them? Um, no, sir. So, I advised you of the text message. You asked me to give you a phone number for Search Staffing. We don't have access to that telephone number for Search Staffing. We just deal with their benefits. Oh, benefits? Okay. All right, so anything else- Is there anything else I can assist you with today? Uh, maybe that's... That was, uh, that's all I wanted to know. Okay. Well, you have a wonderful day, okay? Great. Thank you. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits In A Card. This is Justin. How can I help you today?

Speaker speaker_1: Oh, is that a... W- what was that?

Speaker speaker_0: This is Justin from Benefits In A Card. How can I help you today?

Speaker speaker_1: Hold on, because I have, uh... I have received this, um, message to call. Is that Tellurix? MEC Tellurix?

Speaker speaker_0: Um, do you work for a staffing agency?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, what's the name of that staffing agency?

Speaker speaker_1: Uh, it's called Search Staffing.

Speaker speaker_0: Search Staffing. Yes, so I do know that Search Staffing does automatically enroll their new hires into the MEC Tellurix usually 30 days after their first paycheck. So, you have the option to either accept it, or the option to opt out of it.

Speaker speaker_1: Yep.

Speaker speaker_0: It's for health insurance.

Speaker speaker_1: Okay.

Speaker speaker_0: Is there anything else I can assist you with today?

Speaker speaker_1: Yeah, could you send me over there? Because I want to call- talk to them.

Speaker speaker_0: Um, so I actually don't have a direct number to Search Staffing, so I would go on Google and type in "Local Search branch near me," and then it should pull up a local branch for you.

Speaker speaker_1: All right, so I have to call George and check with them?

Speaker speaker_0: Um, no, sir. So, I advised you of the text message. You asked me to give you a phone number for Search Staffing. We don't have access to that telephone number for Search Staffing. We just deal with their benefits.

Speaker speaker_1: Oh, benefits? Okay. All right, so anything else-

Speaker speaker_0: Is there anything else I can assist you with today?

Speaker speaker_1: Uh, maybe that's... That was, uh, that's all I wanted to know.

Speaker speaker_0: Okay. Well, you have a wonderful day, okay?

Speaker speaker_1: Great. Thank you.

Speaker speaker_0: All right. Bye-bye.