

Transcript: Justin

Mills-5024980389249024-5261724388868096

Full Transcript

Thank you for calling Benefits 200. This is how can I help you today? Um, yeah, this is Clarence Ashmore. Uh, I was calling checking to see that, that I'd been enrolled in, for vision insurance? Yeah, let me check on that for you. What's the staffing agency you work for? Uh, MAU. And the last four of your social? Seven, two, five, eight. And for security purposes, can you verify your home address, including city, state and zip code, Clarence? Um, 2526 Villageville Road, Lot J13 or Augusta, Georgia's 30904. And confirm your date of birth? 12-31-85. And a good telephone number has a 706-843-5070? Yeah, that's it. And the email I have is ashmore524@gmail.com? Yeah, that's correct. Okay, so looking at the file, I do see that you are enrolled in the vision. Okay. So I can go... What is there, like certain carriers I can go to or I can go like, Walmart or...? Um, yeah. Um, I may, I could provide you with MetLife's telephone number and if you provide them with your zip code, they can give you a list of providers in that specific location that will accept the insurance. Okay, could you do that for me? Yeah, just let me know whenever you're ready. All right, hold on. Okay, I'm ready. Okay, so MetLife's telephone number is 800-615-1883. Hold on. 615 what? 1883. 1883. Okay. Okay. Is there anything else I can help you out with today, Clarence? No, that'd be all. Awesome. Well, you have a wonderful day, okay? Mm-hmm. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 200. This is how can I help you today?

Speaker speaker_1: Um, yeah, this is Clarence Ashmore. Uh, I was calling checking to see that, that I'd been enrolled in, for vision insurance?

Speaker speaker_0: Yeah, let me check on that for you. What's the staffing agency you work for?

Speaker speaker_1: Uh, MAU.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Seven, two, five, eight.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Clarence?

Speaker speaker_1: Um, 2526 Villageville Road, Lot J13 or Augusta, Georgia's 30904.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 12-31-85.

Speaker speaker_0: And a good telephone number has a 706-843-5070?

Speaker speaker_1: Yeah, that's it.

Speaker speaker_0: And the email I have is ashmore524@jmail.com?

Speaker speaker_1: Yeah, that's correct.

Speaker speaker_0: Okay, so looking at the file, I do see that you are enrolled in the vision.

Speaker speaker_1: Okay. So I can go... What is there, like certain carriers I can go to or I can go like, Walmart or...?

Speaker speaker_0: Um, yeah. Um, I may, I could provide you with MetLife's telephone number and if you provide them with your zip code, they can give you a list of providers in that specific location that will accept the insurance.

Speaker speaker_1: Okay, could you do that for me?

Speaker speaker_0: Yeah, just let me know whenever you're ready.

Speaker speaker_1: All right, hold on. Okay, I'm ready.

Speaker speaker_0: Okay, so MetLife's telephone number is 800-615-1883.

Speaker speaker_1: Hold on. 615 what?

Speaker speaker_0: 1883.

Speaker speaker_1: 1883. Okay.

Speaker speaker_0: Okay. Is there anything else I can help you out with today, Clarence?

Speaker speaker_1: No, that'd be all.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: All right, bye-bye.