

Transcript: Justin

Mills-5007692334579712-6411429951258624

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... calling Benefits in a Cart. This is Justin. How can I help you today? Uh, uh, I was, uh, doing a, uh, this application on my line. Thank you. In this page with changes or cancellation, you must mark the appropriate box below and complete all required information. If no box is marked, this won't be considered or ... and that you voted. Okay, so I need to press cancel. Or change. Um, are you trying to enroll or are you trying to opt out of benefits? Opt out. Okay. Uh, I mean, I can create you a file in our system to opt you out then, and then you can submit that as a cancellation.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_2: Uh, uh, I was, uh, doing a, uh, this application on my line. Thank you. In this page with changes or cancellation, you must mark the appropriate box below and complete all required information. If no box is marked, this won't be considered or ... and that you voted. Okay, so I need to press cancel. Or change.

Speaker speaker_1: Um, are you trying to enroll or are you trying to opt out of benefits?

Speaker speaker_2: Opt out.

Speaker speaker_1: Okay. Uh, I mean, I can create you a file in our system to opt you out then, and then you can submit that as a cancellation.