Transcript: Justin

Mills-4953237779431424-5836453243568128

Full Transcript

Thank you for calling Benefits on the Card. This is Justin. How can I help you today? Yes, ggood morning, sir. Good morning, how are you doing? I'm doing fine. I just... Uh, uh, I'm a, I'm a employee of Carlton Staffing and I called, uh, I just want to call in, let y'all know that I don't want the benefits 'cause I have insurance already. Okay. Did you recently just start with Carlton Staffing? Yes, sir. Okay. Um, so in order for me to create a file in our system to opt you out of Carlton's benefits, I need your full Social. Okay. No problem. 466-69-4722. And your first and last name? First name's Marcus, last name's See. And your home address, including city, state and zip code. Uh, 310 University Street Ros- uh, Wharton, Texas, apartment 323, zip code 77488. And your date of birth? 12/21/75. And a good telephone number have is 346-264-8900. Yes, ma'am. Yes, excuse me. Yes, sir. My... I apologize. And do you have a good email? Yes. marcus.c2017@gmail.com. Okay, so I'll go ahead and opt you out. Is there anything else I can help you with today, Marcus? That'll be it, sir. Awesome. Well, you have a wonderful weekend, okay? You too. Awesome. Awesome. Thank you, sir. All right. Bye-bye. Yeah.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on the Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, g- good morning, sir.

Speaker speaker_0: Good morning, how are you doing?

Speaker speaker_1: I'm doing fine. I just... Uh, uh, I'm a, I'm a employee of Carlton Staffing and I called, uh, I just want to call in, let y'all know that I don't want the benefits 'cause I have insurance already.

Speaker speaker_0: Okay. Did you recently just start with Carlton Staffing?

Speaker speaker 1: Yes, sir.

Speaker speaker_0: Okay. Um, so in order for me to create a file in our system to opt you out of Carlton's benefits, I need your full Social.

Speaker speaker_1: Okay. No problem. 466-69-4722.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: First name's Marcus, last name's See.

Speaker speaker_0: And your home address, including city, state and zip code.

Speaker speaker_1: Uh, 310 University Street Ros- uh, Wharton, Texas, apartment 323, zip code 77488.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 12/21/75.

Speaker speaker_0: And a good telephone number have is 346-264-8900.

Speaker speaker_1: Yes, ma'am. Yes, excuse me. Yes, sir. My... I apologize.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Yes. marcus.c2017@gmail.com.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I can help you with today, Marcus?

Speaker speaker_1: That'll be it, sir.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: You too.

Speaker speaker_2: Awesome. Awesome.

Speaker speaker_1: Thank you, sir.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Yeah.