

Transcript: Justin

Mills-4949489498898432-5465713387421696

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, this is Rosio calling from Summit Health. Um, I'm calling because I... We have a patient that we want to start on remote patient monitoring for blood pressure, and so was trying to see... We usually use Availity to see the coverage but I wasn't able to run it there. So I just wanted to see if you could help me run a few CPT codes? Yeah. Bear with me one second. Sure.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, this is Rosio calling from Summit Health. Um, I'm calling because I... We have a patient that we want to start on remote patient monitoring for blood pressure, and so was trying to see... We usually use Availity to see the coverage but I wasn't able to run it there. So I just wanted to see if you could help me run a few CPT codes?

Speaker speaker_0: Yeah. Bear with me one second.

Speaker speaker_1: Sure.