

Transcript: Justin

Mills-4914077068378112-5984628469874688

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Uh, hi, how you doing, man? Doing pretty well, and yourself? Oh, I'm doing okay. Oh, I just had got this text message told me, "You call within 30 days..." Um, yeah- ... about a job. Yeah, the text message that you probably received was just congratulating you on your job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it for health insurance. Uh, oh, yeah. I wanna ask you one more thing. Do y'all got a full-time job? Um, no. I would reach out to Surge Staffing regarding that information 'cause we just deal with their health insurance here. Oh, okay. Okay, then. Well, let me, let me get through having these million things, and I'll g- give you a call right back. Okay, that should be fine. You have a wonderful day, okay? Okay. All right, bye-bye. Yep.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, hi, how you doing, man?

Speaker speaker_1: Doing pretty well, and yourself?

Speaker speaker_2: Oh, I'm doing okay. Oh, I just had got this text message told me, "You call within 30 days..."

Speaker speaker_1: Um, yeah-

Speaker speaker_2: ... about a job.

Speaker speaker_1: Yeah, the text message that you probably received was just congratulating you on your job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_2: Uh, oh, yeah. I wanna ask you one more thing. Do y'all got a full-time job?

Speaker speaker_1: Um, no. I would reach out to Surge Staffing regarding that information 'cause we just deal with their health insurance here.

Speaker speaker_2: Oh, okay. Okay, then. Well, let me, let me get through having these million things, and I'll g- give you a call right back.

Speaker speaker_1: Okay, that should be fine. You have a wonderful day, okay?

Speaker speaker_2: Okay.

Speaker speaker_1: All right, bye-bye.

Speaker speaker_2: Yep.