

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I'm Donterio Caldwell. I had just received a phone call from you guys, but I was busy, um, doing work and it was about, um, healthcare coverage and I was just letting them know that, um, I... I already have some right now. Okay. So you want to opt out of benefits? Yes, sir. Okay. What's that staffing agency you work for? What is it? BSG, um... I'm sorry, this is like my third day here. I'm... I forget 'em. Yeah, BGS. Okay. So, BG Staffing, and the last four of your Social? 7201. And what was your first and last name again? I'm sorry. Donterio Caldwell. And for security purposes, can you verify your home address, including city, state and zip code, Donterio? Yes. 4413 Stinging Nettle Court, Charlotte, North Carolina 28269. And your primary date of birth? And your phone number? Oh, October 23rd, 1985. And your telephone number I have is 704-557-6445. Yes. And the email I have is B-A-R-L-Y, uh, L-E-D-R 223 iCloud. Yes, sir. Okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today? No, sir, that'll be it. Awesome. Well, you have a wonderful day, okay? Uh, you as well. Have a good one. Thank you. You as well. Bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I'm Donterio Caldwell. I had just received a phone call from you guys, but I was busy, um, doing work and it was about, um, healthcare coverage and I was just letting them know that, um, I... I already have some right now.

Speaker speaker_0: Okay. So you want to opt out of benefits?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. What's that staffing agency you work for?

Speaker speaker_1: What is it? BSG, um... I'm sorry, this is like my third day here. I'm... I forget 'em. Yeah, BGS.

Speaker speaker_0: Okay. So, BG Staffing, and the last four of your Social?

Speaker speaker_1: 7201.

Speaker speaker_0: And what was your first and last name again? I'm sorry.

Speaker speaker_1: Donterio Caldwell.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Donterio?

Speaker speaker_1: Yes. 4413 Stinging Nettle Court, Charlotte, North Carolina 28269.

Speaker speaker_0: And your primary date of birth?

Speaker speaker_1: And your phone number? Oh, October 23rd, 1985.

Speaker speaker_0: And your telephone number I have is 704-557-6445.

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is B-A-R-L-Y, uh, L-E-D-R 223 iCloud.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: No, sir, that'll be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Uh, you as well. Have a good one.

Speaker speaker_0: Thank you. You as well. Bye-bye.

Speaker speaker_1: All right.