

Transcript: Justin

Mills-4893189390778368-6753475253026816

Full Transcript

Hello? Hey. Yes. Uh, I just got a text message from this number, to call- Can you read out the text message for me? Um, it started with Surge name. We're the benefit administrators for Surge Staffing, but do you mind reading out the text message so I can help further assist you? Uh, and it said, "Congratulations on your job... with Surge. You will be auto-enrolled in M-E-C..." Something. Yeah. So that text message you received was just congratulating you on a job with Surge Staffing, letting you know you'll be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. So what they trying to offer me, a job? No, sir. Uh, like I said, the text message you s- received was congratulating you on a job with Surge Staffing, and letting you know that you would be automatically enrolled into one of their medical plans that was offered through them. So like I said- Oh, okay. ... you have the option to either accept it or the option to opt out of it. It's for health insurance. I see. How do I accept it? Uh, well, since it's an automatic enrollment, you can go ahead and disregard the text message since you'll be automatically enrolled. All right. Is there anything else I could assist you with today? No, I was just calling trying to see, sir. Okay. Well, you have a wonderful day, all right? All right. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Hello? Hey. Yes. Uh, I just got a text message from this number, to call-

Speaker speaker_1: Can you read out the text message for me?

Speaker speaker_0: Um, it started with Surge name.

Speaker speaker_1: We're the benefit administrators for Surge Staffing, but do you mind reading out the text message so I can help further assist you?

Speaker speaker_0: Uh, and it said, "Congratulations on your job... with Surge. You will be auto-enrolled in M-E-C..." Something.

Speaker speaker_1: Yeah. So that text message you received was just congratulating you on a job with Surge Staffing, letting you know you'll be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_0: So what they trying to offer me, a job?

Speaker speaker_1: No, sir. Uh, like I said, the text message you s- received was congratulating you on a job with Surge Staffing, and letting you know that you would be automatically enrolled into one of their medical plans that was offered through them. So like I said-

Speaker speaker_0: Oh, okay.

Speaker speaker_1: ... you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_0: I see. How do I accept it?

Speaker speaker_1: Uh, well, since it's an automatic enrollment, you can go ahead and disregard the text message since you'll be automatically enrolled.

Speaker speaker_0: All right.

Speaker speaker_1: Is there anything else I could assist you with today?

Speaker speaker_0: No, I was just calling trying to see, sir.

Speaker speaker_1: Okay. Well, you have a wonderful day, all right?

Speaker speaker_0: All right. You too.

Speaker speaker_1: All right. Bye-bye.