

Transcript: Justin

Mills-4891006525816832-5472554929143808

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes. I just, uh, received a text, uh, saying, "Don't miss out on your MAU benefits open enrollment through 1-31-25." I mean- Yeah. ... I'm... Can you explain that? Yeah. So the text message you received was just a courtesy reminder from MAU letting you know that they were still in their company open enrollment period. So you had the option to enroll, make changes or cancel benefits offered through them, like health insurance. So like I said, it was just a courtesy reminder from them. Oh, okay. Well, I'm not, I'm not, I'm not working... I'm not working through them right at the present time. I'm, uh, waiting for them to assign me a, a job assignment. So I'm really, I'm not working right now. Totally understand. But like I said, it was just a courtesy reminder sent to all of the MAU employees letting them know that- Oh. ... they're in their comp- open enrollment period. Oh, okay. Okay. All right then. Is there anything else I can- All right. ... help you with today? No that was... That's basically it. Awesome. Well, you have a wonderful day, okay? All right. You too. Thank you. Bye-bye. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes. I just, uh, received a text, uh, saying, "Don't miss out on your MAU benefits open enrollment through 1-31-25." I mean-

Speaker speaker_1: Yeah.

Speaker speaker_2: ... I'm... Can you explain that?

Speaker speaker_1: Yeah. So the text message you received was just a courtesy reminder from MAU letting you know that they were still in their company open enrollment period. So you had the option to enroll, make changes or cancel benefits offered through them, like health insurance. So like I said, it was just a courtesy reminder from them.

Speaker speaker_2: Oh, okay. Well, I'm not, I'm not, I'm not working... I'm not working through them right at the present time. I'm, uh, waiting for them to assign me a, a job assignment. So I'm really, I'm not working right now.

Speaker speaker_1: Totally understand. But like I said, it was just a courtesy reminder sent to all of the MAU employees letting them know that-

Speaker speaker_2: Oh.

Speaker speaker_1: ... they're in their comp- open enrollment period.

Speaker speaker_2: Oh, okay. Okay. All right then.

Speaker speaker_1: Is there anything else I can-

Speaker speaker_2: All right.

Speaker speaker_1: ... help you with today?

Speaker speaker_2: No that was... That's basically it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: All right. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye. Bye-bye.