

Transcript: Justin

Mills-4886248259108864-6510570530717696

Full Transcript

Thank you for calling Benefits In A Cart. This is Justin. How can I help you today? Hi, Justin. This is Caesar. Okay. How can I help you today? Um, so I enrolled with Partners Personnel, I think, maybe, I don't know, close to three weeks ago, I'd say. And if I remember correctly, I think with, um, with their benefits, if I don't enroll, it automatically enrolls me for, like, the minimum insurance that they have. Is that true, do you know? Mm, no, sir. I've never heard of Partners Personnel auto-enrolling their new hires into a medical plan. Um, now you may have received a text message about, uh, your personal open enrollment period, which is 30 days from your first initial paycheck to make that final decision. Right. Yeah, that would be true. Uh, I don't believe Partners doesn't, uh, auto-enroll. Okay. Cool, 'cause, uh, yeah, I don't want to enroll in any insurance benefits with Partners Personnel, seeing as I'm gonna start a new job and enroll with them. No worries. Uh, I can opt you out of it. So Partners Personnel. What's the last four of your social? Seven, four, five, seven. And for security purposes, could you verify your home address, including city, state and zip code, Caesar? Uh, yeah. It's 1060 Roberta Court, Fallon, Nevada 89406. And confirm your date of birth? Oh, sorry. February 20th, 1995. I don't know if you had said that before, but I think I missed it. No worries. And a good telephone number have at 775-404-4900? That is correct. And the email have as caesargutierrez@icloud- @icloud? Yeah. That is correct. Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today? Um, no. Thank you. You're welcome. You have a great day, okay? Thank you, Josh. You're welcome. Bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits In A Cart. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. This is Caesar.

Speaker speaker_0: Okay. How can I help you today?

Speaker speaker_1: Um, so I enrolled with Partners Personnel, I think, maybe, I don't know, close to three weeks ago, I'd say. And if I remember correctly, I think with, um, with their benefits, if I don't enroll, it automatically enrolls me for, like, the minimum insurance that they have. Is that true, do you know?

Speaker speaker_0: Mm, no, sir. I've never heard of Partners Personnel auto-enrolling their new hires into a medical plan. Um, now you may have received a text message about, uh, your personal open enrollment period, which is 30 days from your first initial paycheck to

make that final decision.

Speaker speaker_1: Right. Yeah, that would be true.

Speaker speaker_0: Uh, I don't believe Partners doesn't, uh, auto-enroll.

Speaker speaker_1: Okay. Cool, 'cause, uh, yeah, I don't want to enroll in any insurance benefits with Partners Personnel, seeing as I'm gonna start a new job and enroll with them.

Speaker speaker_0: No worries. Uh, I can opt you out of it. So Partners Personnel. What's the last four of your social?

Speaker speaker_1: Seven, four, five, seven.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Caesar?

Speaker speaker_1: Uh, yeah. It's 1060 Roberta Court, Fallon, Nevada 89406.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: Oh, sorry. February 20th, 1995. I don't know if you had said that before, but I think I missed it.

Speaker speaker_0: No worries. And a good telephone number have at 775-404-4900?

Speaker speaker_1: That is correct.

Speaker speaker_0: And the email have as caesargutierrez@iclo- @icloud?

Speaker speaker_1: Yeah. That is correct.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: Um, no. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Thank you, Josh.

Speaker speaker_0: You're welcome. Bye.

Speaker speaker_1: Bye.