

Transcript: Justin

Mills-4884941736427520-6170469177933824

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Uh, hi, my name's Dennis Taylor, and I'm supposed to change my, uh, beneficiary, is that right? Um, yeah, let me check on that. What's that staffing agency you work for? I work for WSI, or sorry, Ros... Roskam Bakery, uh, plan S1. Staffing agency you work for? Staffing agency? Yes, sir. I work for, um, Roskam Bakery. It's, uh, 5353 Broadmoor Avenue Southeast. Uh- I would- ... I don't need the assignment, I need the staffing agency that you work for, the temp service, not the actual- I have no idea- ... assignment. ... no idea what that is, sorry. Okay. What's the... Your first and last name?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Uh, hi, my name's Dennis Taylor, and I'm supposed to change my, uh, beneficiary, is that right?

Speaker speaker_0: Um, yeah, let me check on that. What's that staffing agency you work for?

Speaker speaker_1: I work for WSI, or sorry, Ros... Roskam Bakery, uh, plan S1.

Speaker speaker_0: Staffing agency you work for?

Speaker speaker_1: Staffing agency?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: I work for, um, Roskam Bakery. It's, uh, 5353 Broadmoor Avenue Southeast.

Speaker speaker_0: Uh-

Speaker speaker_1: I would-

Speaker speaker_0: ... I don't need the assignment, I need the staffing agency that you work for, the temp service, not the actual-

Speaker speaker_1: I have no idea-

Speaker speaker_0: ... assignment.

Speaker speaker_1: ... no idea what that is, sorry.

Speaker speaker_0: Okay. What's the... Your first and last name?