Transcript: Justin

Mills-4882164084686848-5185788811722752

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit CenterCard. This is Justin. How can I help you today? Yeah, I just received a, uh, a text about enrollment. Uh, this is about a job? No, this is for benefits offered through your employer, like health insurance. Oh. Oh, okay. I'm a veteran. That don't mean nothin' to them because I got the VA. Okay. No worries. Well, you can go ahead and disregard the text message. Okay-dokay then. Thank you. No worries. You have a great day, okay? You too, sir. Have a nice weekend. You as well. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit CenterCard. This is Justin. How can I help you today?

Speaker speaker_2: Yeah, I just received a, uh, a text about enrollment. Uh, this is about a job?

Speaker speaker_1: No, this is for benefits offered through your employer, like health insurance.

Speaker speaker_2: Oh. Oh, okay. I'm a veteran. That don't mean nothin' to them because I got the VA.

Speaker speaker_1: Okay. No worries. Well, you can go ahead and disregard the text message.

Speaker speaker 2: Okay-dokay then. Thank you.

Speaker speaker_1: No worries. You have a great day, okay?

Speaker speaker_2: You too, sir. Have a nice weekend.

Speaker speaker_1: You as well. Bye-bye.

Speaker speaker_2: Bye-bye.