**Transcript: Justin** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. Yes. My name is Emma Grubbs. I would like to just add, um, the vision, uh, coverage to my, um, he- to my insurance. Okay. What's the staffing agency you work for? MAU. And the last four of your social?

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Hi. Yes. My name is Emma Grubbs. I would like to just add, um, the vision, uh, coverage to my, um, he- to my insurance.

Speaker speaker 1: Okay. What's the staffing agency you work for?

Speaker speaker\_2: MAU.

Speaker speaker\_1: And the last four of your social?