

Transcript: Justin

Mills-4832948722647040-5325629051682816

Full Transcript

Thank you for calling Benefits of the Card. This is Justin, how can I help you today? Hey, how's it going, Justin? Um, I was just calling because I tried to cancel my coverage, like, that I subscribed for. Um, but it said I had to call you guys to do that. Yeah, let me check on that. What's that staffing agency you work for? Uh, Verse Telinow. It was previously Tara Staffing, but it's Verse Telinow. And the last four of your Social? 5391. And what was your first and last name? Uh, Johan Rodriguez Martinez. And for security purposes, could you verify your home address, including city, state and zip code? 5233 West Encanto Boulevard, uh, Phoenix, Arizona 8085035. And your date of birth? 06/17/2001. And a good telephone number have as 602-810-5435. Correct. And the email have as suzavecito, suzavecito at Gmail? Yeah. So S-U-Z-A-V-E-C-I-T-O at Gmail? Correct. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled, okay? Okay, that's fine. Um, all right, actually, just while I have you on the phone, um, I know, I know I was enrolled into the, the, like, the reason why I'm cancelling is because, like, the dental plan that I, like, I originally chose, I guess... I mean, I don't know if that's, like, the best plan you guys have, but I try to choose the best one, and, and it only covers, like, some- something for my medical bills, and I have to get my wisdom teeth removed, so, I, you know, it won't cover much... Totally understand. ... I don't have, like, Praise of Lord.... But I get it. Yeah. So I do know that there's only one dental plan offered through Tara Staffing. Oh, okay. It's just that one simple, like, dental plan? Correct. Yes, sir. All right. Okay. All right. Sounds good. Thank you so much, though. You're welcome. You said two more payroll deductions possibly? Yes, sir. One to two weeks. Okay. All right. Well, thank you so much for your time, man. You're welcome. You have a great day, okay? You too. Thank you. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits of the Card. This is Justin, how can I help you today?

Speaker speaker_1: Hey, how's it going, Justin? Um, I was just calling because I tried to cancel my coverage, like, that I subscribed for. Um, but it said I had to call you guys to do that.

Speaker speaker_0: Yeah, let me check on that. What's that staffing agency you work for?

Speaker speaker_1: Uh, Verse Telinow. It was previously Tara Staffing, but it's Verse Telinow.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 5391.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Uh, Johan Rodriguez Martinez.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: 5233 West Encanto Boulevard, uh, Phoenix, Arizona 8085035.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 06/17/2001.

Speaker speaker_0: And a good telephone number have as 602-810-5435.

Speaker speaker_1: Correct.

Speaker speaker_0: And the email have as suzavecito, suzavecito at Gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: So S-U-Z-A-V-E-C-I-T-O at Gmail?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled, okay?

Speaker speaker_1: Okay, that's fine. Um, all right, actually, just while I have you on the phone, um, I know, I know I was enrolled into the, the, like, the reason why I'm cancelling is because, like, the dental plan that I, like, I originally chose, I guess... I mean, I don't know if that's, like, the best plan you guys have, but I try to choose the best one, and, and it only covers, like, some- something for my medical bills, and I have to get my wisdom teeth removed, so, I, you know, it won't cover much...

Speaker speaker_2: Totally understand. ...

Speaker speaker_1: I don't have, like, Praise of Lord.... But I get it. Yeah.

Speaker speaker_0: So I do know that there's only one dental plan offered through Tara Staffing.

Speaker speaker_1: Oh, okay. It's just that one simple, like, dental plan?

Speaker speaker_0: Correct. Yes, sir.

Speaker speaker_1: All right. Okay. All right. Sounds good. Thank you so much, though.

Speaker speaker_0: You're welcome.

Speaker speaker_1: You said two more payroll deductions possibly?

Speaker speaker_0: Yes, sir. One to two weeks.

Speaker speaker_1: Okay. All right. Well, thank you so much for your time, man.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: All right. Bye-bye.