

Transcript: Justin

Mills-4831814747734016-4989512692842496

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Medicare Assistance. This is Justin, how can I help you today? Yeah, I'm trying to fill out a application for a job and I'm on the section where I have to enroll in benefits, which I've declined them, but it's not allowing me to go onto the next page. It says- Um... ... call you guys. Yeah, I can opt you out over the phone. Um, what's the staffing agency you work for? Third Staffing. And the last four of your Social? 5099. And what was your first and last name? Kovan Walker. All right. And for security purposes, can you verify your home address including city, state and zip code? Uh, 5500 Oakley Industrial Boulevard, Apartment 220, Fairburn, Georgia 30214. And confirm your date of birth? June 9th, 1993. And a good telephone number I have is 706-977-0051. Yes. And the email I have is wkovan@gmail.com. Yes. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? No, sir, that'll be all. Thank you. You're welcome. You have a great day, okay? You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Medicare Assistance. This is Justin, how can I help you today?

Speaker speaker_2: Yeah, I'm trying to fill out a application for a job and I'm on the section where I have to enroll in benefits, which I've declined them, but it's not allowing me to go onto the next page. It says-

Speaker speaker_1: Um...

Speaker speaker_2: ... call you guys.

Speaker speaker_1: Yeah, I can opt you out over the phone. Um, what's the staffing agency you work for?

Speaker speaker_2: Third Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 5099.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Kovan Walker.

Speaker speaker_1: All right. And for security purposes, can you verify your home address including city, state and zip code?

Speaker speaker_2: Uh, 5500 Oakley Industrial Boulevard, Apartment 220, Fairburn, Georgia 30214.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: June 9th, 1993.

Speaker speaker_1: And a good telephone number I have is 706-977-0051.

Speaker speaker_2: Yes.

Speaker speaker_1: And the email I have is wkovan@gmail.com.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_2: No, sir, that'll be all. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye.