

## **Transcript: Justin**

**Mills-4829751034691584-6105118622007296**

### **Full Transcript**

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Uh, yes, my name is, uh, Cortez Miller and I was calling to see, um, I wanted to get opted out of the benefit enrollment. Okay. What's that staffing agency you work for? Uh, Par- Partners. So, Partners Personnel? Yes. And what's the last four of your social? 7757. And did you recently just start with, um, Partners Personnel? Uh, yes. Okay. 'Cause I wasn't seeing your file in our system just yet, so in order for me to create a file in our system to opt you out of Partners Personnel's benefits, I need your full social. Uh, my full so- social is 409-63-7757. Okay. And you said Cortez Miller? Yes. Okay. And your home address, including city, state and zip code. Uh, 58- 585, um, Hickory Hills Boulevard, Apartment 111, White Street, Tennessee 37189. And your date of birth? Um, August 8, 1985. And a good telephone number I have is 404-345-6747. Uh, yes. And do you have a good email? Uh, yes, it's, um, Lamont, L-A-M-O-N-T, 198524@yahoo.com. Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today, Cortez? Uh, no, thanks. Awesome. Well, thank you for calling Benefits and Occur. And I hope you have a wonderful day, okay? Uh, you too. Thanks. Bye. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker\_1: Uh, yes, my name is, uh, Cortez Miller and I was calling to see, um, I wanted to get opted out of the benefit enrollment.

Speaker speaker\_0: Okay. What's that staffing agency you work for?

Speaker speaker\_1: Uh, Par- Partners.

Speaker speaker\_0: So, Partners Personnel?

Speaker speaker\_1: Yes.

Speaker speaker\_0: And what's the last four of your social?

Speaker speaker\_1: 7757.

Speaker speaker\_0: And did you recently just start with, um, Partners Personnel?

Speaker speaker\_1: Uh, yes.

Speaker speaker\_0: Okay. 'Cause I wasn't seeing your file in our system just yet, so in order for me to create a file in our system to opt you out of Partners Personnel's benefits, I need your full social.

Speaker speaker\_1: Uh, my full so- social is 409-63-7757.

Speaker speaker\_0: Okay. And you said Cortez Miller?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. And your home address, including city, state and zip code.

Speaker speaker\_1: Uh, 58- 585, um, Hickory Hills Boulevard, Apartment 111, White Street, Tennessee 37189.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: Um, August 8, 1985.

Speaker speaker\_0: And a good telephone number I have is 404-345-6747.

Speaker speaker\_1: Uh, yes.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: Uh, yes, it's, um, Lamont, L-A-M-O-N-T, 198524@yahoo.com.

Speaker speaker\_0: Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today, Cortez?

Speaker speaker\_1: Uh, no, thanks.

Speaker speaker\_0: Awesome. Well, thank you for calling Benefits and Occur. And I hope you have a wonderful day, okay?

Speaker speaker\_1: Uh, you too. Thanks. Bye.

Speaker speaker\_0: You're welcome. Bye-bye.