

Transcript: Justin

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Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hello, my name is, uh, Tatsumu Santamaba. I called you because I need my W-2. Um, if you need your W-2, I would reach out to your employer regarding that information. We deal with health insurance here. What's that, please? I stated if you were looking for your W-2, you would reach out to your employer regarding that information. We deal with health insurance here. Yeah, but um, uh, I- I called, uh, one year, one year of, uh, uh, ■... but they tell me, uh, I go to the... I- I call this number is I call you, uh, you send me the W-2. We don't have access to W-2s. Like I said, we deal with health insurance. You should reach out to your employer regarding that information, the I- the staffing agency you work for. Okay, I'll call him now. Okay. Have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello, my name is, uh, Tatsumu Santamaba. I called you because I need my W-2.

Speaker speaker_0: Um, if you need your W-2, I would reach out to your employer regarding that information. We deal with health insurance here.

Speaker speaker_1: What's that, please?

Speaker speaker_0: I stated if you were looking for your W-2, you would reach out to your employer regarding that information. We deal with health insurance here.

Speaker speaker_1: Yeah, but um, uh, I- I called, uh, one year, one year of, uh, uh, ■... but they tell me, uh, I go to the... I- I call this number is I call you, uh, you send me the W-2.

Speaker speaker_0: We don't have access to W-2s. Like I said, we deal with health insurance. You should reach out to your employer regarding that information, the I- the staffing agency you work for.

Speaker speaker_1: Okay, I'll call him now.

Speaker speaker_0: Okay. Have a wonderful day.

Speaker speaker_1: Thank you.