

Transcript: Justin

Mills-4814869957754880-6747003945533440

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Um, yes, I received a message from this phone number saying I have 30 days from my first check to roll into benefits. Yeah. The text message you received was just a courtesy reminder from your employer, letting you know that you have 30 days from your first paycheck to enroll in the benefits, 'cause that's considered your personal open enrollment period. So, like I said, it was just a courtesy reminder from them. Okay. Got you. Is there anything else I can help you with today? And, uh, do you know the, do you know the process of how I would enroll or acquire the benefits, or be able to observe them? Um, I can email you a copy of a benefit guide if you wanted to look over something. Uh, yes, please. Okay. Um, so let's see here. Do, do, do, do, do. And do you have a good email I could send this to? It would be A-N-F-E-R-N-E-E-G-O-I-N-S at gmail.com. You said A-N-F-E-R-N-E-E-G-O-I-N-S at gmail? With the two Es, yes. Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder to be on the safe side, okay? Okay. Awesome. Well, is there anything else I could help you out with today? That'll be it. Thank you very much. You're welcome. You have a great day, okay? Thanks. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, yes, I received a message from this phone number saying I have 30 days from my first check to roll into benefits.

Speaker speaker_0: Yeah. The text message you received was just a courtesy reminder from your employer, letting you know that you have 30 days from your first paycheck to enroll in the benefits, 'cause that's considered your personal open enrollment period. So, like I said, it was just a courtesy reminder from them.

Speaker speaker_1: Okay. Got you.

Speaker speaker_0: Is there anything else I can help you with today?

Speaker speaker_1: And, uh, do you know the, do you know the process of how I would enroll or acquire the benefits, or be able to observe them?

Speaker speaker_0: Um, I can email you a copy of a benefit guide if you wanted to look over something.

Speaker speaker_1: Uh, yes, please.

Speaker speaker_0: Okay. Um, so let's see here. Do, do, do, do, do. And do you have a good email I could send this to?

Speaker speaker_1: It would be A-N-F-E-R-N-E-E-G-O-I-N-S at gmail.com.

Speaker speaker_0: You said A-N-F-E-R-N-E-E-G-O-I-N-S at gmail?

Speaker speaker_1: With the two Es, yes.

Speaker speaker_0: Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder to be on the safe side, okay?

Speaker speaker_1: Okay.

Speaker speaker_0: Awesome. Well, is there anything else I could help you out with today?

Speaker speaker_1: That'll be it. Thank you very much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Thanks. Bye-bye.

Speaker speaker_0: Bye-bye.