

Transcript: Justin

Mills-4808335711748096-6286446206861312

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Accords. This is Justin. How can I help you today? Um, yes, I was calling to see if I could, um, cancel the benefits. Okay. What's the staffing agency you work for? Surge Staffing. And the last four of your social? 2907. And what was your first and last name? Callie Prater. And for security purposes, can you verify the home address, including city, state and zip code, Callie? Yeah. 508 Kaler Avenue, 44820 Bucyrus, Ohio. And your date of birth? 10/4/93. And a good telephone number have is 419-689-3282. That is correct. And the email I have is marriedmomma14@outlook. That is correct. Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today, Callie? Nope, that's it. Awesome. Well, you have a wonderful day, okay? Yes, you too. Have a good Thanksgiving. You as well. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker_2: Um, yes, I was calling to see if I could, um, cancel the benefits.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Surge Staffing.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 2907.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Callie Prater.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Callie?

Speaker speaker_2: Yeah. 508 Kaler Avenue, 44820 Bucyrus, Ohio.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 10/4/93.

Speaker speaker_1: And a good telephone number have is 419-689-3282.

Speaker speaker_2: That is correct.

Speaker speaker_1: And the email I have is marriedmomma14@outlook.

Speaker speaker_2: That is correct.

Speaker speaker_1: Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today, Callie?

Speaker speaker_2: Nope, that's it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Yes, you too. Have a good Thanksgiving.

Speaker speaker_1: You as well. Bye-bye.