

Transcript: Justin

Mills-4709035032395776-6306046265475072

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. My name is Gabriela Gonzales. Hey. How are you doing? And I'm calling... I'm good. Thank you. Um, I'm calling 'cause I, uh, I received a message saying that, uh, I was gonna enroll in, in the insurance from, uh, Search, and I just don't wanna be enrolled because I already have insurance. Okay, no worries. Um, so Search Staffing, what's the last four of your Social so I can pull your file for you? Uh, 0019. And for security purposes, can you verify the home address, including city, state and zip code, Gabriela? Uh, it's, uh, 124 Primrose Drive in Fernley, Nevada 894- 89408. Sorry. And confirm your date of birth? 07/22/79. And a good telephone number I have is 775-846-2602. That's correct. And the email I have is gaby19791@Yahoo! Yes. Okay, so I'll go ahead and opt you out. Well, is there anything else I could help you out with today? No, that was it. Thank you. I appreciate it. You're welcome. You have a great day, okay? You too. Bye-bye. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. My name is Gabriela Gonzales.

Speaker speaker_1: Hey. How are you doing?

Speaker speaker_2: And I'm calling... I'm good. Thank you. Um, I'm calling 'cause I, uh, I received a message saying that, uh, I was gonna enroll in, in the insurance from, uh, Search, and I just don't wanna be enrolled because I already have insurance.

Speaker speaker_1: Okay, no worries. Um, so Search Staffing, what's the last four of your Social so I can pull your file for you?

Speaker speaker_2: Uh, 0019.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Gabriela?

Speaker speaker_2: Uh, it's, uh, 124 Primrose Drive in Fernley, Nevada 894- 89408. Sorry.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 07/22/79.

Speaker speaker_1: And a good telephone number I have is 775-846-2602.

Speaker speaker_2: That's correct.

Speaker speaker_1: And the email I have is gaby19791@Yahoo!

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Well, is there anything else I could help you out with today?

Speaker speaker_2: No, that was it. Thank you. I appreciate it.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: All right, bye-bye.