

## **Transcript: Justin**

**Mills-4701781441691648-5935884191186944**

### **Full Transcript**

Thank you for calling Benefits and Your Cards. This is Justin. How can I help you today? Hi, this is Jalen, last initial E for echo. I'm calling from Halston Healthcare. I just need to confirm the claims mailing address. For... Okay, for what patient? Because there may be multiple insurance carriers. Anthony Williams. Do you have the last four of his social by any chance? I have 8248. Okay. Okay. Um, so the claims address is for American Public Life. Just let me know whenever you're ready. All right. One second. Okay. Okay. Um, so it's PO Box 248950 in Oklahoma City, Oklahoma 73124. 74324? 73124. All right. I got it. Thank you. You're welcome. You have a great day, okay? You as well. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Your Cards. This is Justin. How can I help you today?

Speaker speaker\_1: Hi, this is Jalen, last initial E for echo. I'm calling from Halston Healthcare. I just need to confirm the claims mailing address.

Speaker speaker\_0: For... Okay, for what patient? Because there may be multiple insurance carriers.

Speaker speaker\_1: Anthony Williams.

Speaker speaker\_0: Do you have the last four of his social by any chance?

Speaker speaker\_1: I have 8248.

Speaker speaker\_0: Okay. Okay. Um, so the claims address is for American Public Life. Just let me know whenever you're ready.

Speaker speaker\_1: All right. One second. Okay.

Speaker speaker\_0: Okay. Um, so it's PO Box 248950 in Oklahoma City, Oklahoma 73124.

Speaker speaker\_1: 74324?

Speaker speaker\_0: 73124.

Speaker speaker\_1: All right. I got it. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: You as well.

Speaker speaker\_0: All right. Bye-bye.