

Transcript: Justin

Mills-4697432774852608-6045029162729472

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? I, uh, uh, trying to see if I can get my, uh, online copy of my medical card, or something like that. I can't- Yeah. ... find mine. Yeah. I could possibly email it to you. What's the staffing agency you work for? Uh, BGSS. And the last four of your social? 3230. And what was your first and last name? Brian Axsom. And for security purposes, could you verify your home address, including city, state and zip code, Brian? 2658 South Lewiston Street, Aurora, Colorado 8013. And your date of birth? 09/08/82. And a good telephone number have a 720-642-2570? Yeah. And the email I have is baxamsr, or sr, @gmail? Yep. Okay. Um, well, here, do you mind if I place you on a brief hold while I email you the information? Sure. Okay. Hello, Brian. You still there? Yeah. Awesome. Thank you so much for holding. So I went ahead and emailed you your ID cards to the email we had on file. Email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder to be on the safe side. Okay? All right. Sounds good. Awesome. Well, is there anything else I could assist you with today? No, that'll be all. Okay. Well, thank you for calling Benefits and a Card. I hope you have a wonderful day. All right? You too. Thanks. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: I, uh, uh, trying to see if I can get my, uh, online copy of my medical card, or something like that. I can't-

Speaker speaker_0: Yeah.

Speaker speaker_1: ... find mine.

Speaker speaker_0: Yeah. I could possibly email it to you. What's the staffing agency you work for?

Speaker speaker_1: Uh, BGSS.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 3230.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Brian Axsom.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Brian?

Speaker speaker_1: 2658 South Lewiston Street, Aurora, Colorado 8013.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 09/08/82.

Speaker speaker_0: And a good telephone number have a 720-642-2570?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is baxamsr, or sr, @gmail?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. Um, well, here, do you mind if I place you on a brief hold while I email you the information?

Speaker speaker_1: Sure.

Speaker speaker_0: Okay. Hello, Brian. You still there?

Speaker speaker_1: Yeah.

Speaker speaker_0: Awesome. Thank you so much for holding. So I went ahead and emailed you your ID cards to the email we had on file. Email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder to be on the safe side. Okay?

Speaker speaker_1: All right. Sounds good.

Speaker speaker_0: Awesome. Well, is there anything else I could assist you with today?

Speaker speaker_1: No, that'll be all.

Speaker speaker_0: Okay. Well, thank you for calling Benefits and a Card. I hope you have a wonderful day. All right?

Speaker speaker_1: You too. Thanks.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.