

Transcript: Justin

Mills-4672826418610176-4915769297551360

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, may I speak with Jason Dixon? Speaking. Awesome. This is Justin from Benefits in a Card, calling on behalf of Hospitality Staffing Solutions. How are you doing today? I'm all right. Yourself? Doing pretty well. Uh, just to let you know, this call is being recorded for training and quality assurance purposes. However, we received an enrollment form from HSS on October 31st, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down you wanted coverage, but also chose not to participate. So I'm just reaching out confirming what you wanted to do. No, no, no. Um- I see. I made a mistake. I apologize. Because I have a, uh, full time job with Benefits and all that already. So... No worries. I'll go ahead and process this as a declination for you, but is there anything- Uh-huh. ...I can help you with today? Well, I was wondering, do I have a job or what's going on? Because I never heard back from them. Um, so we just deal with their health insurance here at Benefits- Oh, okay, okay. Okay. No, because I... It's funny you called, but I haven't heard back from them. I totally understand. I did my application. The guy did say he would get back to me, but he never said when. So, okay, no problem. No worries. Awesome. Well, you have a wonderful day, okay? You too. Thank you. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, may I speak with Jason Dixon?

Speaker speaker_2: Speaking.

Speaker speaker_1: Awesome. This is Justin from Benefits in a Card, calling on behalf of Hospitality Staffing Solutions. How are you doing today?

Speaker speaker_2: I'm all right. Yourself?

Speaker speaker_1: Doing pretty well. Uh, just to let you know, this call is being recorded for training and quality assurance purposes. However, we received an enrollment form from HSS on October 31st, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down you wanted coverage, but also chose not to participate. So I'm just reaching out confirming what you wanted to do.

Speaker speaker_2: No, no, no. Um-

Speaker speaker_1: I see.

Speaker speaker_2: I made a mistake. I apologize. Because I have a, uh, full time job with Benefits and all that already. So...

Speaker speaker_1: No worries. I'll go ahead and process this as a declination for you, but is there anything-

Speaker speaker_2: Uh-huh.

Speaker speaker_1: ...I can help you with today?

Speaker speaker_2: Well, I was wondering, do I have a job or what's going on? Because I never heard back from them.

Speaker speaker_1: Um, so we just deal with their health insurance here at Benefits-

Speaker speaker_2: Oh, okay, okay. Okay. No, because I... It's funny you called, but I haven't heard back from them.

Speaker speaker_1: I totally understand.

Speaker speaker_2: I did my application. The guy did say he would get back to me, but he never said when. So, okay, no problem. No worries.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye.