

Transcript: Justin

Mills-4668773439815680-4601033215623168

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Okay. Um, yes. This is Michael Bessette. Um, I recently signed up with Surge Staffing and was told to give this number a call about health insurance benefits. Okay, so you want to enroll into benefits or you wanna opt out of benefits? Uh, I think I'm gonna opt out right now. Okay, so Surge Staffing, what's the last four of your social? Uh, two... Or wait, 4447. And what was your last name, Michael? Bessette. B-E-S-S. And for security purposes, could you verify your home address, including city, state and zip code? Yep. Um, 6754 New Bremen and Knoxville Road, New Bremen, Ohio, uh, 45869. And your date of birth? January 4th, 1993. And a good telephone number has a 603-285-5049. Yep. And the email I have is mcbessette93@gmail? Yep. Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today? Nope, that's all. Thank you. You're welcome. You have a great day, okay? Mm-hmm. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Okay. Um, yes. This is Michael Bessette. Um, I recently signed up with Surge Staffing and was told to give this number a call about health insurance benefits.

Speaker speaker_0: Okay, so you want to enroll into benefits or you wanna opt out of benefits?

Speaker speaker_1: Uh, I think I'm gonna opt out right now.

Speaker speaker_0: Okay, so Surge Staffing, what's the last four of your social?

Speaker speaker_1: Uh, two... Or wait, 4447.

Speaker speaker_0: And what was your last name, Michael?

Speaker speaker_1: Bessette. B-E-S-S.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Yep. Um, 6754 New Bremen and Knoxville Road, New Bremen, Ohio, uh, 45869.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: January 4th, 1993.

Speaker speaker_0: And a good telephone number has a 603-285-5049.

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is mcbessette93@gmail?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: Nope, that's all. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Mm-hmm. Bye. Bye-bye.