

Transcript: Justin

Mills-4653569951449088-5903768829083648

Full Transcript

Thank you for -- benefits in a Card, this is Justin. How can I help you today? Yeah, I'm understand-- I got a, uh, email from y'all saying call y'all. Do you know what the email said? Yeah, about being a res- or enrollment, payroll something. Okay. So, it was probably an out-outbound call to you regarding an enrollment form we received from your employer, letting us know if you wanted to enroll or if you wanted to opt out of benefits. So, we were just confirming whether if you wanted to enroll or opt out. What you mean? Enroll in what? Like medical, dental, vision insurance offered through your employer. Oh, I mean, I already got that. I already got medical and all that. Okay. Well, since you stated you have medical elsewhere, I mean, you can disregard the email or I can pull your file to see if you have been enrolled or not. Okay. Mm-hmm. It's cool. All right. Thank you, sir. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for -- benefits in a Card, this is Justin. How can I help you today?

Speaker speaker_1: Yeah, I'm understand-- I got a, uh, email from y'all saying call y'all.

Speaker speaker_0: Do you know what the email said?

Speaker speaker_1: Yeah, about being a res- or enrollment, payroll something.

Speaker speaker_0: Okay. So, it was probably an out- outbound call to you regarding an enrollment form we received from your employer, letting us know if you wanted to enroll or if you wanted to opt out of benefits. So, we were just confirming whether if you wanted to enroll or opt out.

Speaker speaker_1: What you mean? Enroll in what?

Speaker speaker_0: Like medical, dental, vision insurance offered through your employer.

Speaker speaker_1: Oh, I mean, I already got that. I already got medical and all that.

Speaker speaker_0: Okay. Well, since you stated you have medical elsewhere, I mean, you can disregard the email or I can pull your file to see if you have been enrolled or not.

Speaker speaker_1: Okay. Mm-hmm. It's cool. All right. Thank you, sir.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.