

Transcript: Justin

Mills-4631650851012608-4741247813206016

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes. Uh, this is McCalla Williams. I received a text message from y'all and it was saying something about a missed payroll. Um, yeah. So that text message you received was just a courtesy reminder from your staffing agency, letting you know you... they didn't make a deduction on you. So you're not currently active in benefits offered through them, like health insurance. Um- Oh. So like I said, it was just a courtesy reminder from them. Okay. I was just trying to see what this was. Okay. Well, is there anything else I could assist you with today? No, sir. Thank you. Have a nice day. You do the same, okay? Okay, good.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes. Uh, this is McCalla Williams. I received a text message from y'all and it was saying something about a missed payroll.

Speaker speaker_0: Um, yeah. So that text message you received was just a courtesy reminder from your staffing agency, letting you know you... they didn't make a deduction on you. So you're not currently active in benefits offered through them, like health insurance. Um-

Speaker speaker_1: Oh.

Speaker speaker_0: So like I said, it was just a courtesy reminder from them.

Speaker speaker_1: Okay. I was just trying to see what this was.

Speaker speaker_0: Okay. Well, is there anything else I could assist you with today?

Speaker speaker_1: No, sir. Thank you. Have a nice day.

Speaker speaker_0: You do the same, okay?

Speaker speaker_1: Okay, good.