

Transcript: Justin

Mills-4621163493113856-4759957240332288

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I was calling to see if I was enrolled in benefits, and if I am, I wanna, uh, be unenrolled. Okay. What's the staffing agency you work for? Yeah, uh, Surge. And the last four of your social? 0835. And what was your first and last name? Jenny Penrose. And for security purposes, can you verify your home address, including city, state and zip code? 616 Jay Avenue, South Fountain, Ohio, 43311. And your date of birth? 4/7/1985. And a good telephone number I have is 937-768-3042? Yeah. And the email I have is jennapenrose4@gmail? Yeah. Okay, so let's see here. So looking at the file, it looks like you're in a pending enrollment process. However, I'll go ahead and cancel it for you. But is there anything else I could assist you with today? No, that's it. Thank you. You're welcome. You have a great day, okay? You too. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I was calling to see if I was enrolled in benefits, and if I am, I wanna, uh, be unenrolled.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Yeah, uh, Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 0835.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Jenny Penrose.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: 616 Jay Avenue, South Fountain, Ohio, 43311.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 4/7/1985.

Speaker speaker_0: And a good telephone number I have is 937-768-3042?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is jennapenrose4@gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, so let's see here. So looking at the file, it looks like you're in a pending enrollment process. However, I'll go ahead and cancel it for you. But is there anything else I could assist you with today?

Speaker speaker_1: No, that's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.