

Transcript: Justin

Mills-4616445430775808-5589025541242880

Full Transcript

Thank you for calling Benefits and Card. This is Justin. How can I help you today? Um, my name is Shirley and I was calling to... I don't want none of the benefits from, from, uh, Surge. Surge. Okay. So, Surge Staffing. What's the last four of your Social? 4587. And for security purposes, can you verify your home address, including city, state and zip code, Shirley? 200 Knox Road, 38611. And confirm your date of birth? 05/28/61. And a good telephone number have is 901-520-5429? Yes. And the email I have is reidshirley603@gmail.com? Yes. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you will be officially canceled. Okay, Ms. Reed? Yeah. Uh, thanks. You're welcome. Is there anything else I can assist you with today? No. Thank you. You're welcome. You have a good-

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, my name is Shirley and I was calling to... I don't want none of the benefits from, from, uh, Surge. Surge.

Speaker speaker_0: Okay. So, Surge Staffing. What's the last four of your Social?

Speaker speaker_1: 4587.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Shirley?

Speaker speaker_1: 200 Knox Road, 38611.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 05/28/61.

Speaker speaker_0: And a good telephone number have is 901-520-5429?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email I have is reidshirley603@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll reductions, but after that, you will be officially canceled. Okay, Ms. Reed?

Speaker speaker_1: Yeah. Uh, thanks.

Speaker speaker_0: You're welcome. Is there anything else I can assist you with today?

Speaker speaker_1: No. Thank you.

Speaker speaker_0: You're welcome. You have a good-