

## **Transcript: Justin**

**Mills-4564910628716544-5195181778583552**

### **Full Transcript**

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Okay. I got a message saying that the Benefits, it, it's coming, eh, it's coming to an end. I'd like to know why is it? Um, so the text message you probably received was a courtesy reminder from your employer letting you know you were eligible to be enrolled into their benefits, like their medical, dental, vision insurance. So, like I said, it was just a courtesy reminder from them. Okay. I think this, this message it's because we have been in a debt hole, yes? Uh, it deals with health insurance through your employer. Oh. Okay, that's fine. I will do it. Thank you. You're welcome. You have a great day, okay?

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Okay. I got a message saying that the Benefits, it, it's coming, eh, it's coming to an end. I'd like to know why is it?

Speaker speaker\_0: Um, so the text message you probably received was a courtesy reminder from your employer letting you know you were eligible to be enrolled into their benefits, like their medical, dental, vision insurance. So, like I said, it was just a courtesy reminder from them.

Speaker speaker\_1: Okay. I think this, this message it's because we have been in a debt hole, yes?

Speaker speaker\_0: Uh, it deals with health insurance through your employer.

Speaker speaker\_1: Oh. Okay, that's fine. I will do it. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?