

## **Transcript: Justin**

**Mills-4551381334278144-4643416779177984**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, sir. Uh, I'm trying to upload, uh, some photos to, uh, a link that you had sent, but I accidentally clicked the wrong thing. So it kind of disappeared. Okay. Um, you were needing, like, a, um, a new link sent to you? Yeah. Okay. What's that staffing agency you work for? Sir? What's the staffing agency you work for? Oh, it's Delindo. And the last four of your social? Oh, okay, okay. Oh, uh, I'm sorry, sir. I did, she just re-sent the link already, and I just uploaded the pictures. Okay. No worries. Is there anything else I could assist you with today? No, sir. Awesome. Well, you have a wonderful day, okay? Okay. You, too. All right, bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yes, sir. Uh, I'm trying to upload, uh, some photos to, uh, a link that you had sent, but I accidentally clicked the wrong thing. So it kind of disappeared.

Speaker speaker\_0: Okay. Um, you were needing, like, a, um, a new link sent to you?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Okay. What's that staffing agency you work for?

Speaker speaker\_1: Sir?

Speaker speaker\_0: What's the staffing agency you work for?

Speaker speaker\_1: Oh, it's Delindo.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: Oh, okay, okay. Oh, uh, I'm sorry, sir. I did, she just re-sent the link already, and I just uploaded the pictures.

Speaker speaker\_0: Okay. No worries. Is there anything else I could assist you with today?

Speaker speaker\_1: No, sir.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: Okay. You, too.

Speaker speaker\_0: All right, bye-bye.

Speaker speaker\_1: Bye.