

Transcript: Justin

Mills-4547251639730176-4626459745370112

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. Um, I was trying to... I got this number off an old account, and the, the account, uh, was called Orbitex. Is that something you've taken over- Um. ... that company? Mm. Not that I'm aware of. This is Benefits in a Card. What's that? We're the, uh, plan... We're... We're the plan administrators for staffing agencies. We deal with their health insurance. Okay, well. Hmm. This was for an IRA, an old IRA. I was trying to see if, uh, this account even exists, so obviously this is not the correct phone number anymore. Correct. No worries. All right. Uh, uh, thank you. You're welcome. You have a great day, okay? Um, you too. Mm-hmm. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi. Um, I was trying to... I got this number off an old account, and the, the account, uh, was called Orbitex. Is that something you've taken over-

Speaker speaker_1: Um.

Speaker speaker_2: ... that company?

Speaker speaker_1: Mm. Not that I'm aware of. This is Benefits in a Card.

Speaker speaker_2: What's that?

Speaker speaker_1: We're the, uh, plan... We're... We're the plan administrators for staffing agencies. We deal with their health insurance.

Speaker speaker_2: Okay, well. Hmm. This was for an IRA, an old IRA. I was trying to see if, uh, this account even exists, so obviously this is not the correct phone number anymore.

Speaker speaker_1: Correct. No worries.

Speaker speaker_2: All right. Uh, uh, thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Um, you too. Mm-hmm. Bye-bye.

Speaker speaker_1: Bye-bye.