Transcript: Justin

Mills-4542788225122304-6480069462769664

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Um, yes, I'm calling to see if I am not getting benefits from you guys, and if I am, I do not want them. Okay. What's the staffing agency you work for? Surge. And the last four of your social? 8316. And your first and last name? Mario Braddy. All right. And for security purposes, can you verify your home address, including city, state and zip code, Mario? Yep. 1485 Southwind Parkway, Apartment 20, Marion, Ohio 43302. And confirm your date of birth? 4/26/'91. And a good telephone number have as 419-569-8739. That is correct. And the email has antoinethetruth@gmail? Mm-hmm. Okay, so I'll go ahead and opt you out of benefits. Is there anything else I can assist you with today? Nope, that's it. I appreciate it. You're welcome. You have a great day, okay? You too. Thank you. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, yes, I'm calling to see if I am not getting benefits from you guys, and if I am, I do not want them.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker 1: Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 8316.

Speaker speaker 0: And your first and last name?

Speaker speaker_1: Mario Braddy.

Speaker speaker_0: All right. And for security purposes, can you verify your home address, including city, state and zip code, Mario?

Speaker speaker_1: Yep. 1485 Southwind Parkway, Apartment 20, Marion, Ohio 43302.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 4/26/'91.

Speaker speaker_0: And a good telephone number have as 419-569-8739.

Speaker speaker_1: That is correct.

Speaker speaker_0: And the email has antoinethetruth@gmail?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay, so I'll go ahead and opt you out of benefits. Is there anything else I can assist you with today?

Speaker speaker_1: Nope, that's it. I appreciate it.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye.