

Transcript: Justin

Mills-4505998229946368-5498692215422976

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. My name is Mary Meyers. Uh, I've worked with TempStaff and I had got a text message about declining insurance. Okay, so you want to decline the insurance? Yes, sir. Okay, so TempStaff, what's the last four of your Social? 3178. And for security purposes, could you verify your home address, including city, state and zip code, Mary? Sure. 107A, like in apple, Purvis Circle, Brandon, Mississippi 39042. And confirm your date of birth. April the 2nd, 1960. And a good telephone number I have is 601-454-3938. Yes, sir. And the email I have is crowdermichael362@gmail.com. Uh... It's, I thought it was Mary. I had it wrote down and I didn't erase when I talked to the other lady. Do I need to, uh, put it up for you? My good hand. Um, it's totally up to you. No, well, don't worry about it. No worries. Um, so I'll go ahead and opt you out. Is there anything else I could assist you with today, Mary? That'll do it. Thank you so much. You're welcome. You have a great day, okay? You too, baby. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. My name is Mary Meyers. Uh, I've worked with TempStaff and I had got a text message about declining insurance.

Speaker speaker_0: Okay, so you want to decline the insurance?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay, so TempStaff, what's the last four of your Social?

Speaker speaker_1: 3178.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Mary?

Speaker speaker_1: Sure. 107A, like in apple, Purvis Circle, Brandon, Mississippi 39042.

Speaker speaker_0: And confirm your date of birth.

Speaker speaker_1: April the 2nd, 1960.

Speaker speaker_0: And a good telephone number I have is 601-454-3938.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email I have is crowdermichael362@gmail.com.

Speaker speaker_1: Uh... It's, I thought it was Mary. I had it wrote down and I didn't erase when I talked to the other lady. Do I need to, uh, put it up for you? My good hand.

Speaker speaker_0: Um, it's totally up to you.

Speaker speaker_1: No, well, don't worry about it.

Speaker speaker_0: No worries. Um, so I'll go ahead and opt you out. Is there anything else I could assist you with today, Mary?

Speaker speaker_1: That'll do it. Thank you so much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too, baby. Bye-bye.

Speaker speaker_0: All right. Bye-bye.