

## **Transcript: Francesca**

**Baez-6734398684086272-4637109597454336**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded as a quality assurance process. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca of Benefits and Occur, calling to speak with Ms. Stacey Rodriguez on behalf of the resource company. We're calling in regards to an enrollment form that we received, signed November 13th, 2024. There is some personal information on the form that we would like to verify with you, as well as the fact that you sound like that you wanted to participate and to benefit. Um, however, ma'am, at the current moment, that form doesn't show any selection of coverage. If you could please give us a call back at 800-497-4856...

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded as a quality assurance process.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca of Benefits and Occur, calling to speak with Ms. Stacey Rodriguez on behalf of the resource company. We're calling in regards to an enrollment form that we received, signed November 13th, 2024. There is some personal information on the form that we would like to verify with you, as well as the fact that you sound like that you wanted to participate and to benefit. Um, however, ma'am, at the current moment, that form doesn't show any selection of coverage. If you could please give us a call back at 800-497-4856...