

Transcript: Francesca

Baez-6732020435697664-5936460086689792

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Mr. Sheppard on behalf of BGS Staffing. This is he. How are you today, sir? I'm doing just fine. How about yourself? Okay. Thank you for asking. We're the administrators for the health insurance that BGS Staffing offers their employees. The reason for my call is 'cause we were processing the form that you filled out on January 6th, 2025. Okay. And you had selected the virtual primary care plan but also you opted out for no coverage, so I was just calling to confirm that you wanted to decline at the moment? Yes. Understood, Mr. Sheppard. So I'll go ahead and process the declination and BGS Staffing should be giving you a call back once they have an assignment for you. Okay. Thank you. Thank you for your time in answering my call. I hope you enjoy the rest of your day. You too. Bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Mr. Sheppard on behalf of BGS Staffing.

Speaker speaker_2: This is he.

Speaker speaker_1: How are you today, sir?

Speaker speaker_2: I'm doing just fine. How about yourself?

Speaker speaker_1: Okay. Thank you for asking. We're the administrators for the health insurance that BGS Staffing offers their employees. The reason for my call is 'cause we were processing the form that you filled out on January 6th, 2025.

Speaker speaker_2: Okay.

Speaker speaker_1: And you had selected the virtual primary care plan but also you opted out for no coverage, so I was just calling to confirm that you wanted to decline at the moment?

Speaker speaker_2: Yes.

Speaker speaker_1: Understood, Mr. Sheppard. So I'll go ahead and process the declination and BGS Staffing should be giving you a call back once they have an assignment for you.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Thank you for your time in answering my call. I hope you enjoy the rest of your day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Thank you. Bye-bye.