

Transcript: Francesca

Baez-6729781248966656-6583254077587456

Full Transcript

Welcome to the call making monitor for recording of your quality assurance purposes. Your 601-392-3317 is not available. Please leave your message after the tone. After you have finished your message, just hang up or to hear more options, please press one. Good afternoon. My name is Francesca Benefits and I'm currently looking to speak with Mr. Elmore on behalf of Northeast Staffing. We're calling regarding the enrollment new process for the medical plan MEC Enhanced for yourself and your family. At the moment, sir, you only provided a child's information. We're still missing the spouse's information to make it an employee plus family enrollment. For the time being, due to the lack of a spouse, we'll go ahead and process it for employee and child only due to the fact that a policy for a dependent which information is not provided will result in being a policy that your dependent itself is unable to utilize and you as the policy holder will not be able to claim reimbursement for it. We're open 8:00 AM to 2:00 PM Monday through Fridays Eastern Time. Keeping in mind that once you start working with Northeast Staffing, you have 30 days after that first paycheck to make any policy changes. We hope you have a wonderful rest of your day and thank you for your time today.

Conversation Format

Speaker speaker_0: Welcome to the call making monitor for recording of your quality assurance purposes.

Speaker speaker_1: Your 601-392-3317 is not available. Please leave your message after the tone. After you have finished your message, just hang up or to hear more options, please press one.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits and I'm currently looking to speak with Mr. Elmore on behalf of Northeast Staffing. We're calling regarding the enrollment new process for the medical plan MEC Enhanced for yourself and your family. At the moment, sir, you only provided a child's information. We're still missing the spouse's information to make it an employee plus family enrollment. For the time being, due to the lack of a spouse, we'll go ahead and process it for employee and child only due to the fact that a policy for a dependent which information is not provided will result in being a policy that your dependent itself is unable to utilize and you as the policy holder will not be able to claim reimbursement for it. We're open 8:00 AM to 2:00 PM Monday through Fridays Eastern Time. Keeping in mind that once you start working with Northeast Staffing, you have 30 days after that first paycheck to make any policy changes. We hope you have a wonderful rest of your

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