

Transcript: Francesca

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Full Transcript

Thank you for calling Benefits In A Car. My name is Francesca. How can I help you? Hi. Good afternoon. I had a quick question. Um, so I wanted to sign up for benefits and this is the number that I got on our text message. Do you guys have a website that I can actually look at the plans? Due to the fact that we work with multiple different staffing companies, we do not have them- Mm-hmm. ... all in there. Um, each company actually has- Okay. ... individual websites. What staffing company do you work with? Partners Personnel. Okay, so they specifically do not have website access at the moment. Um- Okay. However, can you provide me an email address? I can send you a copy- Okay. ... of their benefit guide. Okay. Yes. That'd be great. Um, so my- Or do you have an email address that's g- Sorry. Nope, so my personal email address- Go ahead. ... is G-A-B-Y-R-A-N-9-4-2-1@gmail.com. All right. I'm gonna go ahead and send it from our office email which is info@benefitsinacar. It will be titled as- Okay. ... Benefit Guide. Mm-hmm. And the Benefit Guide will be attached as a PDF file on that email. Okay. Let's see. Bear me one moment, I'm waiting for it to leave our Outbox. Okay, I believe it has left. Um, so while you're going through it if you run into any questions or if you want anything clarified, feel free to give us a call back. We're gonna be open- Mm-hmm. ... 8:00 AM to 8:00 PM Eastern Time and that will be Monday through Friday. Okay. Um, perfect. Thank you so much. I appreciate it. Of course. Was there anything else we can assist you with today? No. No, that's all. All right. I do hope you have a wonderful rest of your day and thank you for your time today. You too. Thank you for yours. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits In A Car. My name is Francesca. How can I help you?

Speaker speaker_1: Hi. Good afternoon. I had a quick question. Um, so I wanted to sign up for benefits and this is the number that I got on our text message. Do you guys have a website that I can actually look at the plans?

Speaker speaker_0: Due to the fact that we work with multiple different staffing companies, we do not have them-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... all in there. Um, each company actually has-

Speaker speaker_1: Okay.

Speaker speaker_0: ... individual websites. What staffing company do you work with?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: Okay, so they specifically do not have website access at the moment. Um-

Speaker speaker_1: Okay.

Speaker speaker_0: However, can you provide me an email address? I can send you a copy-

Speaker speaker_1: Okay.

Speaker speaker_0: ... of their benefit guide.

Speaker speaker_1: Okay. Yes. That'd be great. Um, so my-

Speaker speaker_0: Or do you have an email address that's g- Sorry.

Speaker speaker_1: Nope, so my personal email address-

Speaker speaker_0: Go ahead.

Speaker speaker_1: ... is G-A-B-Y-R-A-N-9-4-2-1@gmail.com.

Speaker speaker_0: All right. I'm gonna go ahead and send it from our office email which is info@benefitsinacar. It will be titled as-

Speaker speaker_1: Okay.

Speaker speaker_0: ... Benefit Guide. Mm-hmm. And the Benefit Guide will be attached as a PDF file on that email.

Speaker speaker_1: Okay.

Speaker speaker_0: Let's see. Bear me one moment, I'm waiting for it to leave our Outbox. Okay, I believe it has left. Um, so while you're going through it if you run into any questions or if you want anything clarified, feel free to give us a call back. We're gonna be open-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... 8:00 AM to 8:00 PM Eastern Time and that will be Monday through Friday.

Speaker speaker_1: Okay. Um, perfect. Thank you so much. I appreciate it.

Speaker speaker_0: Of course. Was there anything else we can assist you with today?

Speaker speaker_1: No. No, that's all.

Speaker speaker_0: All right. I do hope you have a wonderful rest of your day and thank you for your time today.

Speaker speaker_1: You too. Thank you for yours. Bye.